

Roy Martin

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OBJECTIVE

Experienced Windows System Administrator with a strong academic background seeking a challenging position and opportunity for technical growth.

PROFESSIONAL PROFILE

- Enthusiastic, knowledge-hungry self-starter, eager to meet challenges and quickly assimilate newest and latest technologies, skills, concepts, and ideas.
- Creative troubleshooter/problem-solver that works hard and loves a challenge.
- Proven relationship-builder with exceptional interpersonal, communication, and presentation skills.
- Willing to travel or telecommute and willing to work all hours necessary.

EDUCATION AND CERTIFICATES

Associate in Science Degree in Architecture, Fresno City College, CA

Bachelor of Science in Multimedia Technology, University of London, England

MCSA - Microsoft Certified Systems Administrator

Apple Certified Support Professional

MCDST - Microsoft Certified Desktop Support Technician

Comptia A+ Certified Professional I.T. Technician

CURRENT SYSTEMS EXPERIENCE AND PROFICIENCY

Operating Systems	Applications		Hardware
Windows 7, Vista, XP	MS Office	VM Sphere	Full Computer Builds
MS Server 2003,2008	MS Exchange	Citrix XenApp	Network Cable Installation
MAC OS X v10.6, Ubuntu	Sharpoint	BES and WSUS	HP Laser Printer Repair

PROFESSIONAL EXPERIENCE

System Administrator, Sierra Pacific Orthopaedic Center, Fresno, CA, July 2008 - Present

- Windows Administration and desktop maintenance of a 200+ user network.
- Maintain servers that handle web, mail and Citrix services. Schedule and monitor backups
- Support end users fixing hardware, software and network connectivity problems while keeping comprehensive documentation within a ticket based system.
- Install, Configure and maintain routers, firewall appliances and Security devices.

IT Specialist, Torosian & Walter LLP, Fresno, CA, Oct 2007 – July 2008

- Administer a 40 user network, troubleshoot hardware issues and analyze software problems.
- Redesign the company intranet using Microsoft Sharepoint Designer.
- Teach classes on Intranet fundamentals and the Vertical Wave Phone system.

CAD Drafter, Claude Laval Corporation, Fresno, CA, Summer 2006

- Work included using software such as Solidworks and AutoCAD to create new parts and edit existing mechanical products. Create work orders and customer drawings using Microsoft Office and Acrobat Professional software.

AWARDS AND ACTIVITIES

- Currently working towards my Microsoft Certified Systems Engineer (MCSE)
- Member of Phi Theta Kappa and the National Dean's List
- Other interests include Website Design, Computer Security and Playing Soccer.